# CHANGE

**Grand Educational Challenge** Workshop September 20, 2019

SKETCH PHASE







Welcome to Stanford Medicine X! We are so excited to host you for our Grand Educational Challenge on COPD at Medicine X | CHANGE, one of the world's most-discussed academic medical conferences.

Our goal is to provide you with an engaging look at how we might change COPD care together using an inclusive Everyone Included approach. We are honored to be working with Grace Anne Dorney Koppel and Ted Koppel, leading advocates in COPD and our Medicine X community.

By now, the tweetchats have started, the Twitter analytics have fired up, and the stage has been set. We have the rest of the day together to CHANGE COPD CARE for the better together.

Let's get started...

One of our many joyous Stanford catering workers at Medicine X each year who make the event sparkle.

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## today's schedule

11:00:00	11:20:00	Coffee Break
		Transfer to workshop room
11:20:00	11:30:00	Welcome / Overview
11:30:00	11:50:00	Group Introductions
11:50:00	12:00:00	Ice Breaker Activity
12:00:00	12:00:00	Lunch is served
12:00:00	12:30:00	Lunch & Learn: Intro to Design Thinking
12:30:00	13:00:00	Understand & Observe with your COPD
		ePatient
13:00:00	13:15:00	Break / Relocate to larger room
13:15:00	13:35:00	Downloading and Synthesis
13:35:00	13:45:00	Social Media Session
13:45:00	14:45:00	Brainstorming and Conceptualizing
		solutions
14:45:00	15:00:00	Intro to the Symplur dashboard
14:45:00	15:30:00	Test your ideas
15:30:00	16:00:00	Project Presentation Prep
16:00:00	16:30:00	Project Presentation Review
16:30:00	17:00:00	Deploy design interactions to Cocktail Party
17:00:00	18:30:00	Share / Engage / Prototype / Document @ Cocktail Party

Bereaved mother Alexis Keiner Roberts meets her Medicine X Emerging Leaders classmate, doctoral student in social work Shari Poindexter for the first time at Medicine X 2017.



## we'll sketch together today

Our Medicine X Educational Grand Challenge on COPD will focus on five key questions that matter most to people living with COPD and their caregivers. With the help of Grace Anne Dorney Koppel and Ted Koppel, Medicine X will guide participants through an exploration of these questions in the next phase of the challenge, which is called SKETCH:

Together, we will explore and create rough ideas or "brainstorms" on these five key questions during SKETCH:

TOGETHER, WE WILL EXPLORE FIVE KEY QUESTIONS IN OUR MEDICINE X EDUCATIONAL CHALLENGE:

PROBLEM 1: COPD is the number 3 killer of Americans among chronic diseases, right after heart disease and cancer, yet it ranks about 165th in Congressional appropriations for COPD research at NIH. Items for your consideration:

2020 is an election year. At least 16 million Americans have been diagnosed with COPD. If they, their families and friends could be mobilized into a voting bloc, they would represent between 75 and 100 million voters. **CHALLENGE 1:** How might we convince Congress to appropriate line item funding for COPD NIH research consistent with its lethality?

**PROBLEM 2**: By the time most patients with COPD are diagnosed, they have already lost 50% of their lung function.

**CHALLENGE 2**: How do we engage the medical community in earlier diagnosis of COPD?

**PROBLEM 3**: Since so many patients contracted COPD through smoking, the disease carries stigma and a sense of guilt.

**CHALLENGE 3**: How do we focus attention on the millions of patients who never smoked, those who got the disease through second hand smoke, environmental and work-related conditions. How might we reduce the societal stigma of COPD?

**PROBLEM 4**: The most effective treatment for COPD patients is pulmonary rehabilitation (PR) yet PR is not as available as cardiac rehabilitation and only 3% of eligible patients attend PR. **CHALLENGE 4**: How might we make access to attend pulmonary rehabilitation more routine?

**PROBLEM 5**: Many physicians aren't prescribing pulmonary rehabilitation even where centers are available.PR is reimbursed at half the rate of cardiac rehabilitation.

**CHALLENGE 5**: How do we convince physicians of the need to prescribe pulmonary rehabilitation for their COPD patients, just as they prescribe cardiac rehabilitation for their heart patients? How might we get it reimbursed at the same rate as cardiac rehabilitation?



## your workshop staff

Grace Anne Dorney Koppel	Dorney-Koppel Foundation
Ted Koppel	Dorney-Koppel Foundation
Larry Chu	Professor
Monika Wittig	Associate Director, Inworks UC Denver
Nick Dawson	National Director of Innovation, Kaiser
	Founding Partner, IDEO
Audun Utengen	CEO, Symplur
	VP Innovation, Atrium Health
Alicia Staley	Stanford Medicine X ePatient
Amy Price	Senior Research Advisor, Medicine X
Stella Tu	Design Student, Stanford
	Health care design fellow, Kaiser
Marcella Debidda	Chief Patient Officer, monARC
Urvi Gupta	Stanford Medicine X Staff
	Stanford Medicine X Staff
Priya Multani	Stanford Medicine X Staff
Devon Low	COPD Patient Liaison, Stanford Medicine X
	Manager of Innovation, Atrium Health
Joann Stylianos	Social Media Designer, Atrium Health
Ben Tingey	Manager of Innovation, Atrium Health
Sheryl Flynn	CEO, Atrium Health





Working with Stanford Medicine X on this year's Educational Grand Challenge are two leading COPD advocacy experts, Grace Anne Dorney Koppel and Ted Koppel.

#### **GRACE ANNE DORNEY KOPPEL**

Grace Anne Dorney Koppel is an educator, a behavioral scientist, and practicing attorney who was diagnosed with COPD in 2001. At the time of her diagnosis she had just 26% lung function and was not expected to live more than a few years. Thanks to pulmonary rehabilitation, exercise and knowledge, "It's now 18 years since I was diagnosed and I still breathe better now than I did then. Knowledge, adherence to medications, and exercise are powerful," she says. Grace Anne and Ted are passionate about raising COPD awareness to improve the quality of life for the hundred of millions worldwide who have COPD. Together they created the Dorney-Koppel Foundation and have co-funded 12 pulmonary rehabilitation clinics across the country.

#### **TED KOPPEL**

Journalist Ted Koppel was the anchor and managing editor of ABC News' Nightline for 26 years, becoming the longest-serving news anchor in U.S. broadcast history. When he left ABC News after 42 years, he was the most honored reporter in that network's history. He has won every major news award multiple times, including one for lifetime achievement. Ted now serves as CBS Sunday Morning's Senior Contributor, in which role he just won his 43rd Emmy.



#### share on the hashtag

As you sketch your ideas during the workshop, we want you to share back your ideas on social media using the hash tag #medXcopd.

This will make it easier for us to follow your comments and content during the weekend and as the sketch process progresses.

HMW make measuring FEV1 as easy as opening an iPhone app? #medXcopd





#### share the livestream



Join us for our livestream session on the COPD Grand Challenge with Grace Anne Dorney Koppel and Ted Koppel at 9:20AM on Sept 20 to learn about COPD and the need for CHANGE in COPD Care.

Join us for a Master Session on Saturday Sept 21 with science experts on COPD to learn more about the condition and the public health implications of this chronic health condition at 9:15AM.

Bring questions and/or engage with us online on social media on the hashtage #medXcopd.

Drop into our Studio on Saturday and Sunday to get help on your challenge project from our designers.



#### Our Stanford Medicine X Design Principles

These are the ten Medicine X design principles that nurture our Everyone Included<sup>™</sup> work.





#### YOUR GOAL

Sketch some ideas that aim to address a problem in COPD. Work with your end user. Share it.

Notes:



- Icebreaker warm-up your creative thinking and get to know your teammates (online participants reach out to others on the #medXcopd and tell us)
- Intro to design thinking online participants watch:
  - 1. Medicine X IDEO 2013
  - 2. Design Thinking at Medicine X
- **Research**: Understand & observe with your ePatient for your particular HMW statement (online participants search for resources to learn more about your patient persona).
- **Synthesis**: Work with your team to bring your ideas together.
- **Brainstorming**: conceptualize your idea into a solution.
- **Prototype**: test your ideas by creating a sketch.
- **Presentation** prep: produce something and practice showing it to others.
- **Shareout**: show your ideas and seek feedback from others.

# COPD Social Media Dashboard

Participants in the Medicine X | CHANGE Educational Grand Challenge on Chronic Obstructive Pulmonary Disease will be given access to COPD Social Media Dashboards provided by Symplur. These easy-to-use dashboards uncover insights from open public social media conversations on COPD through access to the Healthcare Social Graph®.

Discover and deepen your understanding by analyzing COPD conversations on:

- Stigma
- Pulmonary Rehabilitation
- Early Diagnosis
- Healthcare Stakeholder Sentiment and Attitudes
- Research Funding, and more

symplur

Get access and learn more *f* <u>www.symplur.com/copd-medx</u>



#### what's next

participation deadlines:

Fri Sep 20 - 17:00 — shareout (using social media for online participants)

**Sun Sep 22 - 12:00**— submit to have your prototype reviewed by Grace Ann & Ted (and be considered to be featured in the closing session)

tune in for the <u>closing session on</u> <u>Sunday at 3:35PM</u>.

**Remember**: the COPD Grand Challenge continues through Dec 02, 2019 stay connected via #medx and #medXcopd.

